

GENERAL TERMS AND CONDITIONS

ARTICLE 1. DEFINITIONS

- 1.1. Empower Yourself: the one-man business of Chantal van den Broek, Empower Yourself coach, with registered office in Capelle aan den IJssel and registered with the Chamber of Commerce under file number 67662323.
- 1.2. Client: the natural person or legal entity that has entered into an agreement Empower Yourself.
- 1.3. 'General Terms and Conditions means: all provisions as set out below.
- 1.4. Services: all services that Empower Yourself performs for the client. This includes, but is not limited to: the online and offline coaching of individuals and entrepreneurs in the transformation of letting go of emotions, blocks, triggers and the way of thinking in every area of life through healings, visualisations, coaching sessions and through 1-on-1 trainings and group training.
- 1.5. Products: the book/e-book and/or training material written by Empower Yourself.
- 1.6. Agreement: the verbal or written agreement between Empower Yourself and client under which Empower Yourself will perform the service and/or deliver the ordered product.
- 1.7. Private client: the natural person not acting in the exercise of his profession or his business.
- 1.8. Business client: the natural or legal person acting in the exercise of his profession or his business.
- 1.9. Information: all data from the client.
- 1.10. In writing: by letter, e-mail and electronic notification.
- 1.11. Advice: any form of advice, direction, assistance or training as given within the services provided by Empower Yourself and to which it commits on behalf of the client.
- 1.12. Confidential information: all financial, business and personal data entered, processed and stored by the client and/or Empower Yourself.
- 1.13. Website: www.chantalvandenbroek.nl,
www.empoweryourselfcoaching.nl,
www.empoweryourselfcoach.com

ARTICLE 2. APPLICATION

- 2.1. These General Terms and Conditions apply to all offers made by Empower Yourself, quotations drawn up, agreements concluded, services provided, other actions performed, unless otherwise agreed in writing.
- 2.2. In the event of a conflict between these General Terms and Conditions and the provisions of an agreement, the provisions of the agreement shall prevail.
- 2.3. These terms and conditions also apply to actions of third parties and/or suppliers hired by Empower Yourself regarding the performance of the delivery or service.
- 2.4. The applicability of the client's General Terms and Conditions is expressly rejected by Empower Yourself.

ARTICLE 3. QUOTATIONS AND OFFERS

- 3.1. Quotations from Empower Yourself are valid for the period indicated in the quotation. Where no time limit is indicated, the offer is valid until 14 days after the date on which the offer was issued. The quotation shall lapse if the client does not accept an offer or quotation within the applicable period. After approval on the quotation, Empower Yourself shall make a payment link available via the website.
- 3.2. Empower Yourself shall indicate in the quotation the services being offered and the amounts due by the client upon acceptance of the quotation. The prices stated in the offer apply for the period stated in the offer, unless expressly agreed otherwise in writing. The quotation also states the agreed price for the chosen service /product or the standard Empower Yourself hourly rate with a pre-estimated number of hours/rate.
- 3.3. The client commissions Empower for a number of hours to be determined later.
- 3.4. The prices stated in the quotation do not automatically apply to follow-up orders.
- 3.5. Agreements on deadlines are agreed in writing in the quotation. If delivery by Empower Yourself depends on feedback or input from the client, Empower Yourself is at no time liable for delay during the execution of the assignment. Empower Yourself is then entitled to unilaterally postpone the deadline.
- 3.6. If it appears that the information provided by the client at the time of the request or agreement was incorrect, Empower Yourself reserves the right to revise the relevant prices and other conditions.
- 3.7. All prices communicated by Empower Yourself are amounts in euros, including VAT for individuals/excluding VAT for business clients, and other established charges and/or fees and costs of third parties for advice, unless explicitly stated otherwise. Rates for business clients are not disclosed on the website, this is always in consultation with Empower Yourself.
- 3.8. Client is required to pay travel costs incurred by Empower Yourself for the performance of its services. The fee is €0.19 cents ex VAT per kilometre. Travel time shall also be charged.
- 3.9. Coaching sessions should (unless otherwise agreed) take place after agreement on the quotation on the basis of advance payment.
- 3.10. Empower Yourself reserves the right to change prices in the interim. If the prices for products offered are raised after the conclusion of the agreement, the client is entitled to cancel or terminate the agreement as of the date that the price increase takes effect. Price increases as a result of a statutory regulation or provision are hereby excluded.

3.11. Empower Yourself is not liable and/or responsible for errors in the quotation in cases where the client could reasonably understand that the quotation, or a part thereof, contains an obvious mistake, error or typing error.

3.12. If changes occur with regard to the circumstances on which Empower Yourself has relied when issuing the said process, coaching or course or any other agreement, Empower Yourself is authorized to implement these changes in the execution of the agreement.

3.13. On expiry of the duration of the assignment, in the case of a process with a specific duration, the client can no longer claim parts of the assignment in any form whatsoever that have not been or have not (yet) been utilised.

ARTICLE 4. AGREEMENT AND EXTRA WORK

4.1. An agreement is concluded from the moment the client notifies Empower Yourself, in any manner whatsoever, of acceptance of a quotation or an offer.

4.2. After the conclusion of an agreement, it can only be amended by mutual consent.

4.3. After the conclusion of an agreement, Empower Yourself shall proceed to the execution of the services within a reasonable time.

4.4. Empower Yourself reserves the right to have specific services performed by third parties without obligation to inform the client of this. If additional costs are incurred by third parties for the execution of the services, these will be charged to the client after consultation.

4.5. Subject to the provisions of article 3.10, amendments to the originally concluded agreement between the client and Empower Yourself are only valid from the moment that these amendments have been accepted by both parties by means of a supplementary or amended written agreement.

4.6. If due to circumstances unknown at the time of the quotation or the order confirmation, Empower Yourself must perform more work than agreed in the quotation or order confirmation, Empower Yourself is entitled to charge the resulting additional costs to the client. If the client objects to the additional costs that Empower Yourself wishes to charge, the client has the right to cancel the part of the assignment that has not yet been executed, whereby the client is required to reimburse the work performed by Empower Yourself so far.

4.7. Changes to an original assignment resulting from actions of the client, may affect the agreed time schedule and the costs for execution. The additional costs resulting from changes to the original order by the client are at the client's expense. Empower Yourself shall, insofar as this is within its ability to do so, provide a statement of the additional costs prior to the work.

ARTICLE 5. RIGHTS AND OBLIGATIONS FOR EMPOWER YOURSELF

5.1. Empower Yourself guarantees that the assignment it has been awarded, shall be carried out to the best of its ability, applying the utmost care and skill.

5.2. Empower Yourself shall make every effort to secure the data that Empower Yourself stores for the client in such a way that this data is not available to unauthorized persons.

5.3. Empower Yourself is required to maintain the confidentiality of all confidential information obtained in the context of the agreement between the client and Empower Yourself during the collaboration, or received from other sources. Information is considered confidential if this has been communicated by the other party or if this is apparent from the standards of reasonableness and fairness.

5.4. In the event of complaints from the client concerning the services and/or products provided, Empower Yourself must consult with the client about a solution that is suitable for both.

5.5. Empower Yourself is entitled to publish the data (name, company name and position) of the client on the Empower Yourself website and/or other Empower Yourself promotional communications, for promotional purposes such as reviews. Placement of this data is always done in consultation with the client.

5.6. Empower Yourself is entitled, if the client is in default on fulfilment of its payment obligation, to suspend the right to participate.

5.7. Empower Yourself strives to let the coaching take place online where possible. If necessary, Empower Yourself provides a location where the offline coaching can take place. If the client makes known to prefer that the coaching take place at a different location, another appointment can be scheduled in consultation with Empower Yourself. Any costs for the reservation /use of this other location shall be charged to the client.

5.8. The weekly coaching sessions during a long-term coaching process of 3, 6, 9 or 12 months shall be recorded via Skype, Zoom or MS Teams, exclusively at the explicit request of the client. The client shall receive the recording at the end of the coaching. Empower Yourself shall delete the recorded conversation on conclusion of the coaching. Empower Yourself does not keep notes and files on the client. See also the privacy statement for this.

ARTICLE 6. CLIENT RIGHTS AND OBLIGATIONS, RIGHT OF WITHDRAWAL

6.1. In principle, the client must comply with the provisions laid down in these terms and conditions, unless otherwise agreed.

6.2. The client must provide Empower Yourself with all correct data that the client can reasonably foresee is necessary for the correct execution of the agreement. In any case, the client is required to inform Empower Yourself immediately, or to have it informed by a third party, of changes in personal data, company data or other information that Empower Yourself has requested.

6.3. If, in exception to article 6.2, the information required for the execution of the agreement has not been provided to Empower Yourself in good time, Empower Yourself reserves the right to postpone execution of the agreement and/or to charge any extra costs arising from that delay to the client.

6.4. The client shall at all times inform Empower Yourself immediately in writing of any changes in name, address, email and, if requested, his/her bank account number.

6.5. In the event of complaints about the services and/or products provided by Empower Yourself, the client must make these complaints known to Empower Yourself within 14 days after delivery of the service and no later than 30 days after full completion of the assignment or process. The client shall indemnify Empower Yourself, for one year after delivery, of all legal claims arising from services and/or products provided.

6.6. The client is required to make back-up copies of all materials /data as described in article 6.2, that Empower Yourself needs for the execution of the agreement. In the event of loss of these materials/data, Empower Yourself is not liable for the resulting damage.

6.7. If Empower Yourself provides login details to the client, the client is responsible for this data. Empower Yourself is not liable for any misuse or loss of the login details and may rely on the client being the one using the login details to log in.

6.8. The client is required to maintain the confidentiality of all confidential information obtained in the context of the agreement between the client and Empower Yourself during the cooperation, or from other sources.

Information is considered confidential if this has been communicated by the other party or if this is apparent from the standards of reasonableness and fairness.

6.9. The private client may dissolve an agreement relating to the purchase of the remote service within 14 days without disclosing the reason. Empower Yourself may ask for the reason for withdrawal, but may not require the client to give the reasons for dissolution.

6.10. The consideration period referred to in article 6.9 starts on the day after the client has purchased the service.

6.11. If the client makes use of the right of withdrawal, he/she shall notify Empower Yourself within the consideration period.

6.12. If the client exercises the right of withdrawal, all supplementary agreements shall be dissolved by operation of law.

6.13. The risk and the burden of proof for the correct and timely exercise of the right of withdrawal lies with the client.

6.14. It is not possible to exchange and/or return purchased digital products, including an e-book or online course/coaching. By ordering and paying for the digital products, the client receives direct access to his/her purchase and the client also gives permission for direct delivery. The client expressly agrees that he/she thereby waives the right to use the consideration period and the right to withdraw the agreement.

6.15. Empower Yourself may exclude products and services from the right of withdrawal, this is indicated to the client at the time of the offer and again in good time for the conclusion of the agreement.

ARTICLE 7. DELIVERY AND DELIVERY TIME

7.1. The delivery period used by Empower Yourself varies per assignment and is established in consultation with the client. The delivery time specified by Empower Yourself starts after the conclusion of the agreement and after receipt of all necessary data and/or materials from the client.

7.2. A delivery period set by Empower Yourself may at no time be considered a deadline. By simply exceeding a delivery period, Empower Yourself is not legally in default.

7.3. If the delivery period is exceeded by more than 30 days, the client shall only be entitled to dissolve the agreement if Empower Yourself, after a proper and as detailed as possible written notice of default in which a reasonable period is set for remedying the shortcoming, accountably fails to comply with the essential obligations under the agreement.

7.4. The client is required to do whatever is necessary to enable timely delivery by Empower Yourself, including the timely provision of complete, correct and clear data as stipulated in article 6.2.

7.5. The obligation of Empower Yourself to deliver shall, subject to proof of the contrary, be fulfilled as soon as the matters delivered by Empower Yourself have been offered once to the client.

ARTICLE 8. PAYMENT

8.1. The client's payment obligation commences on the day on which the agreement is concluded.

8.2. All invoices sent by Empower Yourself must be paid by the client within 14 days, unless otherwise agreed in writing. Empower Yourself offers the possibility to pay invoices in pre-agreed instalments. Orders via the web shop are settled directly online.

8.3. If the client does not meet his payment obligation on time, the client is in default by operation of law with no need for further notice of default.

8.4. In the event of late payment, Empower Yourself may decide to suspend its work until the moment of payment. If late payment occurs regularly, Empower Yourself may decide to unilaterally terminate the assignment.

8.5. In the event of late payment, the client is, in addition to the amount due plus the statutory (trade) interest, required to pay full compensation for both extrajudicial and judicial collection costs of at least 15% of the invoice amount with a minimum of € 150 - ex. VAT (in the case of a private client and the statutory rates apply in connection with the collection costs) as well as the costs for paralegals, lawyers, bailiffs, collection agencies and any legal proceedings before the court or court of appeal.

8.6. The claim for payment is immediately due and payable in the event that the client is declared bankrupt, applies for suspension of payment, or there is total seizure of the client's assets, the client dies and furthermore, if it goes into liquidation or is dissolved.

8.7. In the above cases, Empower Yourself also has the right to terminate or suspend execution of the agreement or part of it that has not yet been carried out without notice of default or judicial intervention, without

the right to compensation for damage for the client that may arise as a result.

8.8. The client shall give consent that Empower Yourself shall invoice electronically. If the client wishes to receive an invoice by post, Empower Yourself reserves the right to charge additional costs of € 2.50 per invoice.

8.9. The client may communicate an objection concerning invoices sent by Empower Yourself, in writing to Empower Yourself within 7 days of the invoice date. Upon receipt of the objection, Empower Yourself shall conduct an investigation into the accuracy of the invoice amount. Objections concerning sent invoices do not suspend the client's payment obligation.

8.10. All products and services provided by Empower Yourself remain the property of Empower Yourself until all amounts owed by the client to Empower Yourself have been paid. At all times with due observance of article 9.

ARTICLE 9. RETENTION OF PROPERTY AND INTELLECTUAL PROPERTY

9.1. All intellectual property rights to all documentation, advice, quotations, workshops, online training courses, models, techniques, books, e-books, photos, videos, instruments and teaching materials developed or made available in the context of the services, as well as preparatory material and reports, remain exclusively with Empower Yourself unless otherwise agreed in writing.

9.2. The products delivered by Empower Yourself may at no time be reproduced or resold, partially or wholly, unless otherwise agreed in writing.

9.3. The content of the website, including but not limited to: text, images, design, brands and domain names, are the property of Empower Yourself and are protected by copyrights and intellectual or industrial property rights that exist under applicable law. Users of the website are not permitted to reproduce or make available the website or any part thereof without the permission of Empower Yourself.

9.4. All copyrights and intellectual property to products of the human mind developed by Empower Yourself are and remain the exclusive property of Empower Yourself, unless the rights are bought off or otherwise is agreed.

9.5. Empower Yourself is not responsible for any information/content that the client places on Empower Yourself's servers. If the information/content placed by the client in any way infringes the rights of third parties or is in violation of laws and regulations, the client shall indemnify Empower Yourself against any claims for compensation that third parties may assert as a result of this action of the client.

9.6. Any act that is contrary to article 9.2 and article 9.3 and article 14.5 is considered copyright infringement.

9.7. In the event of infringement, Empower Yourself is entitled to compensation of at least twice the license fee applicable to it for this type of infringement, without rescinding the right to any compensation.

ARTICLE 10. LIABILITY

10.1. Every agreement between Empower Yourself and the client can be characterized as an effort agreement. As

a result, Empower Yourself can never be held liable for results not achieved or the extent to which the provision of the services contributes to the goal set by the client and Empower Yourself.

10.2. The client is and remains at all times responsible for performing actions as learned during a process, during visualizations and/or during healings on location or via an online programme or in the private Facebook group, webinar or via any social medium made accessible to him/her.

10.3. The content of the coaching and the online course or physical workshop are not intended to replace medical advice from a general practitioner, medical specialist or psychologist. The use of the course and any decisions made as a result of the coaching, the Facebook group and/or the course, is the responsibility of the client. Any sessions recorded (e.g. visualisations and/or healings) must be played exclusively and at the client's own risk in a quiet and low-stimulus environment. Empower Yourself does not accept any liability in this regard (in any form whatsoever).

10.4. If Empower Yourself – despite the stipulations in article 10.1 – is unexpectedly held liable, any liability is limited to compensation for direct damage up to at most the amount of the price stipulated for that agreement (excl. VAT). When there is a continuing performance agreement, any liability is limited to compensation for direct damage up to at most the amount of the last invoice paid by the client. This amount is in all cases no higher than € 400,- and in any case at all times limited to a maximum of the amount that the insurer pays out to Empower Yourself in the relevant case.

10.5. Empower Yourself rules out any liability for indirect damage suffered through the use of services and/or products provided by Empower Yourself, with the exception of situations where the damage is due to intent or deliberate recklessness on the part of Empower Yourself.

10.6. Empower Yourself is in any case at no time liable for: consequential damage, damage due to missed savings, damage due to business stagnation, loss of profit and for damage caused by loss of data details during the execution of the agreement.

10.7. The client indemnifies Empower Yourself against all claims for damages that third parties may assert in respect of damage that has arisen in any way due to the unlawful or careless use of the Empower Yourself products and services delivered to the contracting party.

ARTICLE 11. INTERRUPTION OF SERVICES AND FORCE MAJEURE

11.1. Yourself is not bound by its obligations under the agreement if compliance has become impossible due to force majeure. If the force majeure continues to exist for a period of 60 days, both parties are entitled to dissolve the agreement. Services that have already been performed under the agreement will then be settled proportionately.

11.2. Empower Yourself, is dependent in its activities on the cooperation, services and deliveries of third parties,

over which Empower Yourself can exercise little or no influence. Empower Yourself may therefore in no way be held liable for any damage whatsoever arising from a situation in which the shortcoming is due to a third party with whom Empower Yourself has entered into an agreement.

11.3. In addition to the provisions of paragraph 11.2, force majeure certainly includes everything that has been adopted in law and jurisprudence in this regard.

11.4. In these General Terms and Conditions, force majeure is understood to mean any circumstance independent of the will of Empower Yourself – even if this could already have been foreseen at the time of the conclusion of the agreement – that permanently or temporarily prevents compliance with the agreement, including but not limited to: strike, excessive absenteeism of Empower Yourself staff, transport difficulties, fire, government measures, epidemics, pandemics, business disruptions at Empower Yourself, non-performance by Empower Yourself providers as a result of which Empower Yourself can no longer fulfil its obligations towards the client as well as other serious malfunctions in the business of Empower Yourself or its suppliers.

11.5. In the event of force majeure, Empower Yourself also has the right to choose to extend the term of delivery by the duration of the force majeure or to dissolve the agreement, insofar as it has not yet been executed, without Empower Yourself being required to pay any compensation in any form whatsoever, except pursuant to the provisions of article 78 Book 6 of the Dutch Civil Code.

ARTICLE 12. DURATION OF THE AGREEMENT AND TERMINATION

12.1. The agreement is entered into for a fixed period of time, unless the quotation states otherwise or if the parties have expressly made other agreements in writing.

12.2. The right of interim termination of the agreement by the client is excluded, without prejudice to the other provisions of these General Terms and Conditions and except in the event that an assignment based on an hourly rate is carried out for the benefit of private clients. In the event of termination of an agreement for an indefinite period of time, a notice period of at least two months applies. In all cases, cancellation must be given in writing or by e-mail.

12.3. Both parties, client and Empower Yourself, are only authorised to dissolve the agreement if the other party, after a proper and as detailed as possible written notice of default in which a reasonable period is set for remedying the shortcoming, implacably fails to comply with the essential obligations under the agreement.

12.4. In exception to what is stipulated in ARTICLE 8.3, Empower Yourself may terminate the agreement without notice of default and without judicial intervention by written notice with immediate effect in whole or in part if urgent reasons arise, including in any case the cases in which:

- (provisional) suspension of payment is granted to the client;

- bankruptcy is filed or pronounced with regard to the client;
- it is suspected that the client cannot meet his or her payment obligation in the event of renewal of the agreement;
- client acts contrary to public order or morality, or to any obligation arising from the agreement with Empower Yourself;
- client infringes the rights of third parties;
- client acts in violation of reasonable guidelines or directions from Empower Yourself;
- client does not respond to correspondence by e-mail, telephone and/or in writing or by registered letter;
- in case of recurring payment problems.

Empower Yourself shall at no time be obliged to pay any compensation due to a termination, as stipulated in this article.

12.5. If, at the time of the dissolution as referred to in article 12.3 and 12.4, the client has already received efforts for the execution of the agreement, these efforts and the related payment obligation shall not be subject to cancellation. Amounts invoiced by Empower Yourself before the dissolution in for efforts already made or services already delivered for the execution of the agreement, remain due without prejudice to the provisions of the previous sentence and become immediately due and payable at the time of the dissolution.

12.6. If the client wishes to dissolve or terminate or cancel an agreement with Empower Yourself, he/she is only entitled if he/she, in the event of dissolution or termination, proceeds to full compensation for the work performed up to that point. In the event of dissolution or early termination or cancellation of a (partial) trajectory or (partial) session, the client remains, except for the situation as referred to in article 12.2, liable for payment of the full agreed quotation amount.

12.7 Empower Yourself reserves the right to change its General Terms and Conditions, also for already existing agreements. If Empower Yourself proceeds to change the conditions, it will inform the client of this.

ARTICLE 13. CONFORMITY

13.1. Should it be established that the shortcomings in the services and/or products to be provided by Empower Yourself are for the account of Empower Yourself, then the business client is entitled to recovery or replacement but not entitled to replacement or additional damages, nor to dissolution of the agreement, other than as stipulated in these terms and conditions.

ARTICLE 14. SPECIAL PROVISIONS, PROCESSES, COURSES AND COACHING EMPOWER YOURSELF

14.1. The client is expressly forbidden, regardless of participation or not, to offer or have given a similar process or course either with or without reference to or according to the method of Empower Yourself.

14.2. The client cannot extract any right or obligation from the process or course and every action of the client is at his own expense and risk. Empower Yourself does not accept any liability for how the client implements in practice the Empower Yourself way and method taught to him/her.

14.3. In the event of partial participation or premature termination by the client, no refund of the invoice will take place.

14.4. After completion of the online course, the client keeps the right to log in to the online learning environment. Empower Yourself strives to keep all the material online. If Empower Yourself decides to remove material or move it to another website, Empower Yourself will inform the client here one month prior to the move or removal via the most recent e-mail address known to Empower Yourself.

14.5. The login details provided by Empower Yourself to the client regarding the online processes/modules/guidance may at no time be shared with third parties. In case of violation of this article paragraph, the client forfeits a fine of € 250 without the need for any form of damage and without prejudice to the other rights of Empower Yourself, including its right to claim damage compensation in addition to the fine.

14.6. Empower Yourself is not liable for the possible consequences of undergoing coaching sessions, the healings or visualizations. Empower Yourself reserves the right to discontinue the coaching sessions until there has been contact with a medical specialist, doctor or psychologist. Undergoing the coaching sessions is entirely at the client's own risk.

14.7. Refund of the ticket(s) purchased by the client for one of empower yourself workshops / courses or sessions is only possible in case of a private client. The client who has purchased a ticket in the exercise of his/her profession or business is not entitled to a refund of the ticket. The client is therefore at all times entitled to transfer the participation certificate to another person as long as the person meets the same conditions of participation.

14.8. Empower Yourself reserves the right to remove participants from workshops/courses or sessions if the participants, due to their behaviour, are a hindrance to a workshop/courses or sessions. Refund of amounts paid is excluded.

14.9. Empower Yourself offers subscription to an online community. The client can take out this subscription, order via the website, or request it via e-mail.

14.10. The subscription has a minimum term of 1 month, unless otherwise indicated. Subsequently, it can be terminated at end of every month, with due observance of the notice period of one month.

14.11. The subscription is automatically renewed for 1 month unless terminated in time with due observance of the notice period. Cancellation is done in writing via e-mail.

14.12. Empower Yourself is at all times entitled to cancel a process, course or a subscription. The client shall receive a refund of the money already paid within 14 days.

ARTICLE 15. OTHER PROVISIONS AND APPLICABLE LAW

15.1. If any provision of these General Terms and Conditions is null and void or is withdrawn, the other provisions of these General Terms and Conditions shall remain in full force and Empower Yourself and the client shall enter into consultation to agree on new provisions to replace the void or withdrawn provisions, wherever possible with consideration for the purpose and sense of the void or withdrawn provision.

15.2. Where the client includes provisions or conditions on his behalf that deviate from, or do not appear in, these terms and conditions, these shall only be binding for Empower Yourself if and insofar as they have been explicitly accepted by Empower Yourself in writing.

15.3. Where Empower Yourself deviates from the General Terms and Conditions on its own initiative for the benefit of the client, the client may at no time derive any rights from this.

15.4. Rights and obligations arising from an agreement may only be transferred by the client to a third party if Empower Yourself has given written permission for this.

15.5. All legal relationships to which Empower Yourself is party, are exclusively governed by Dutch law.

15.6. The client and Empower Yourself shall first make every effort to settle any disputes in mutual consultation and in an amicable manner, before appealing to the court.

15.7. Unless mandatory law provides otherwise, the competent court in the District of Rotterdam is, in first instance, authorized to have authority over disputes between Empower Yourself and the client.

version: November 2021

WITHDRAWAL FORM

(fill in this form and return it only if you wish to withdraw from the agreement within fourteen days)

To:
Chantal van den Broek
Wijde Wormer 202
2905 TZ Capelle aan den IJssel

I/We* would like to inform you*, that I/we* would like to withdraw* our agreement concerning

The sale of the following products: [product description]*

The delivery of the following digital content: [description digital content]*

The performance of the following service: [description service]*,

Ordered on*/received on* [date order of services or receipt of products]

[Name consumer(s)]

[Address consumer(s)]

[Signature consumer(s)] (only when this form is submitted on paper)

* strike out what does is not applicable or fill in what is applicable.